



Cochrane
DENTAL ASSOCIATES

Changes in Patient Protocols

As our office embarks on a staged reopening, we have made some changes to office protocols to maximize the protection of our patients and staff. You will see some of these changes at your next appointment.



Our office will communicate with you beforehand to ask some screening questions. You will be asked to reschedule your appointment if you answer yes to any of the COVID-19 screening questions. Please answer honestly for the safety of our staff and other patients.



All forms, including patient intake forms and medical history updates, will be digital whenever possible. You may be emailed or texted a link to some paperwork to fill out electronically and securely return to our office prior to your appointment. Please let us know when scheduling if you are not able to complete the forms at home so that we can arrange for you to complete them digitally when you arrive.



Appointments will be managed to allow for social distancing between patients. This may mean that you are offered fewer options for scheduling your appointment. We will do our best to accommodate you in a timely fashion.



We will not have a patient waiting room for the foreseeable future. Instead, you will be asked to wait in your car until we are ready to see you. Please call the office when you arrive, and you will be given instructions to either wait in your car until texted or enter the office. Please be prompt for your scheduled appointment time. In an effort to maintain social distancing between patients and provide the highest standard of infection control, we may not be able to accommodate you if you are late.



Please come to your appointment alone. One escort or chaperone will be permitted for minors or elderly patients. That escort will not be permitted to remain in the treatment room during treatment. We will call the cell phone of the escort when the appointment is finished.



Please leave all belongings in your vehicle (purses, coats, etc.) to minimize items coming in and out of the facility.



Please wear a mask when entering the building for your appointment. Please **DO NOT** wear gloves.



There is hand sanitizer that we will ask you to use when you enter the office.



We will take your temperature and pulse oximetry and will ask you to reschedule if you have a fever of 100.4 degrees or more or any flu-like symptoms.



Prior to beginning treatment, you will be instructed to rinse with a peroxide mouth rinse.



To minimize procedures that result in aerosolizing saliva, we will eliminate the use of the Cavitron (water scaler) for hygiene visits. Most dental treatments (fillings, etc.) will be performed with a rubber dam or similar equipment in place.

We appreciate your patience and compliance as we navigate the changes in the practice of dentistry together.